Mental Health, Alcohol use and Substance Use Treatments and Supports

Suicide Prevention and Crisis Services:

24-Hour Crisis Hotline: 716-834-3131

• 24-Hour Emergency Mental Health Mobile Response Services -18 and over

24-Hour Addiction Hotline: 716-831-7007

24-Hour Erie County Domestic Violence Hotline: 716-862-HELP (4357)

211 WNY:

Dial: 211 or 1.888.696.9211; available 24/7/366

Text your zip code to 898-211; M-F 8:30AM-3:30PM

Comprehensive Community Information and Referral, including info on openings and closing at area non-profit and government offices

Also, offers After Hours Emergency Housing Services for Erie County Dept of Social Services (Homeless placement)

Spectrum Crisis & Re-Stabilization Emergency Services (C.A.R.E.S):

716-882-4357

24 Hour phone support and mobile response services to youth in crisis under the age of 18 and their families or caretakers.

Spectrum Health and Human Services Urgent CARE (UMHACC)

716-539-6743

Provide rapid access to mental health services and substance use counseling to our community.

Crisis intervention and counseling to avoid an emergency room visit when possible.